

Health and Wellbeing Board

Meeting Date: 17th January 2019

Item Title Shropshire Care Closer to Home – Update Report

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1. Summary

This paper provides an update on Shropshire Care Closer to Home.

2. Recommendations

The Health and Wellbeing Board is recommended to note the information in the report

REPORT

Programme Phases

Phase 1

Phase 1 is presently operational in the form of the Frailty Intervention team (FIT) who are based at the Royal Shrewsbury Hospital with plans still being developed to implement at Princess Royal Hospital in Telford.

Phase 2

Phase 2 model for Case Management has been signed off by Governing Body. Additional resource continues to focus on progressing the Alliance Agreement needed to enable demonstrator sites to be identified and pilots of the model to take place. Group being established to mobilise, plan and co-ordinate a pilot demonstrator site.

Phase 3

Phase 3 includes Crisis Intervention, Rapid Response, Hospital at Home and DAART. First draft model concepts and options for each of these services has been developed by the programme team and shared with various stakeholders, patient representatives, GPs and providers to ensure critique, feedback and collaborative input. In addition, 4 GPs have been selected to represent each of the three localities in short-term funded posts providing input to the design and an interface between the programme of work and GP colleagues. Gathered feedback will be used to further develop the proposed draft models before being shared more widely for comment, and then commence an option appraisal process from May 2019 on the model options. Details of the planned timeline for this work are below:

- Friday 25th January 2019
Deadline for providing written feedback, critique and input to draft models
- By Friday 15th February 2019
Programme Team to consolidate all feedback and further refining of models

- Thursday 21st February 2019
Share draft Phase 3 models at Shrewsbury/Centre GP Locality Meeting for feedback
- Thursday 28th February 2019
Share draft Phase 3 models at North GP Locality Meeting for feedback
- Tuesday 5th March 2019
Share draft Phase 3 models with LMC for feedback
- Thursday 7th March 2019
Share draft Phase 3 models with South GP Locality for feedback
- Wednesday 27th March 2019
Share draft Phase 3 models with Patient & Provider Stakeholder workshop for feedback
- By Friday 19th April 2019
Programme Team consolidate all outputs and feedback and finesse proposed models
- Wednesday 24th April 2019
Programme Board note and support the proposed Phase 3 models
- Wednesday 15th May 2019
CCC Option Appraisal of proposed Phase 3 models

Programme Summary & Update

A Pilot Implementation Group is being set up to plan and implement pilots of the Phase 2 Case Management model in sites across Shropshire. The overall delivery of Phase 2 remains as detailed on the original timeline and although work around the pilot demonstrator sites will continue, continued lack of progress on the Alliance Agreement may impact on delivery of the full case management model.

Since the last report, scoping and design work on Phase 3 models for Crisis Intervention, Rapid Response, Hospital at Home and DAART has taken place. The first draft concepts and model options, along with the options for areas of variability, have been shared with the Programme Working Group for feedback and comment before engagement with wider stakeholders takes place this in the new year. This process will inform the refined short-list of possible models following involvement and engagement with multiple stakeholders. Initial feedback from the Programme Working Group on Hospital at Home and Rapid Response documents has been excellent.

A Communications & Engagement Working Group is being established to provide enhanced focus on delivery of the Comms & Engagement strategy and its numerous initiatives. First meeting scheduled for January 2019.

The IT Task & Finish Group continues to look at data and IT infrastructure requirements needed to implement both Phase 2 and Phase 3 including risk stratification tools, data sharing and the development of a shared care plan, which also includes an emergency care plan and end of life plan.

Details of engagement events in the coming weeks will be available on the CCG website.

List of Background Papers (This MUST be completed for all reports, but does not include items containing exempt or confidential information)
Cabinet Member (Portfolio Holder)
Local Member
Appendices